

Practice Statements in PCSE Online

Monthly practice statements are generated and accessible in [PCSE Online](#). To view practice statements in PCSE Online, you need to have the **GPP – Statements** role assigned to your PCSE Online account. The User Administrator at the practice assigns this role. For more information about PCSE Online User Management, including a User Management Guide for all PCSE Online services, [click here](#).

Primary Care Support England

PCSE Online generates fewer statements with more information
If you're looking for information that used to be on a separate statement in Open Exeter, try expanding the individual payment lines by clicking the symbol.

Statements open as a summarised view by default
You can expand each section individually, or expand every section at once by clicking **Expand All**.

Print/Download
Click **Print/Download** and choose a collapsed or expanded view. The file may need to be formatted and saved as a compatible file type if uploading to 3rd party accounting software.

Pension Contributions
Can include monthly deductions based on the most recently submitted estimate, as well as refunds or recoveries after PCSE has processed an 'end of year' pensions certificate.

You can view historic statements in PCSE Online...
...however you can still view statements generated prior to June 2021 on Open Exeter if you already have OE access. June 2021 statements and beyond are only viewable in PCSE Online.

Did you know PCSE has a [YouTube channel](#)?
You can view videos on a range of topics as well as post comments and questions to help us improve our content.

Latest Updates

GP Payments

- Statements
- Migrated Statement
- Childhood Immunisations

Statement Detail

Statement Date: 25/06/2021
Contractor Code: [redacted]
Invoice NHSE: £2,924.06
Credit NHSE: £0.00

Ref. no: [redacted]

ExpandAll [collapse All] [Print/Download]

Description

- [GMS/PMS/APMS Contract Value](#)
- [Calculation Of Annual Global Sum Payment](#)
- [Additional Opt Out Details](#)
- [Capitation Data \(GP Practice\)](#)
- [Practice Age / Sex Breakdown](#)

Show Payments

Collapsed Expanded

Print **Download PDF** **Download CSV**

Total Amount Paid £165,495.85

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Frequently asked questions

Why are some of my claims showing as Adjustments on my statement?



The only claims you can make through PCSE Online are for Premises rates (i.e. Water rates, health centre rates etc.) and Locum Cover costs.

CCGs who are using PCSE Online to manage claims instruct PCSE to pay all claim types through their Adjustments process. These claims payments will show as **Adjustments** on your statement. Not all CCGs have chosen to use PCSE Online to manage claims. If the claim type is not for Premises rates or Locum Cover costs or your CCG is not using PCSE Online to manage claims, you should follow the same process you currently use to make claims.


Who do I contact to query a payment line?

Source	The statement will display the source of the payment, this is the body that has instructed PCSE to make the payment.
CCG	While the statement won't give you contact details, it does give you a starting point for your enquiry.
NHSE	

Why has my claim been rejected?

Claim Status - Payment Status	Revert to Draft	Delete
Rejected 		
Validator Justification : Please attach invoice for locum cover Approver Justification : Please attach appropriate invoice		

Claims only appear on your statement once approved and paid.

To learn why a claim has been rejected, search for the claim in the Claims Portal and hover over the  icon.

What do I do if GP Pension contributions aren't showing on the statement?

Check the [Performers List](#) to make sure the GP is linked to your practice.

If not, the GP needs to log in to PCSE Online and update their details. Once the change has been approved in PCSE Online by someone at the practice with the **PL Practice Manager** role, you can submit a Joiner form in PCSE Online to set their salary and start the Pension contributions being taken from the practice payment. You need to have the **GPP – Joiners & Leavers** role to do this. See the **Leavers and Joiners** guide on the [PCSE Website](#).

If this doesn't resolve the issue please call the PCSE Customer Support Centre on 0333 014 2884, please have the GP's NHS Pensions Scheme number (SD) to hand when you call.

